

1.) Customer details: Order number\*:  Date:

Name\*: .....

Address\*: .....

Zip/postal code\*: ..... City\*: .....

Phone number\*: ..... e-mail address\*: .....

\*required fields

## 2.) Return items\*:

Reason of return:

A. received with damage

B. broke down after use

C. expired product

D. received an incorrect product

E. dissatisfied with product\*

F. other\*

Quantity	Reason	Item code	Item description	*additional information
<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="text"/>
<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="text"/>
<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="text"/>

3.) Settlement – The purchase amount, minus £3.50 returns fee if applicable, will be refunded through the same payment method used in the original order.

**Complete the form and print it. Send the package (including the return form) to:  
Optimum Nutrition, return number 1076, 8440 VB Heerenveen, The Netherlands.**

### Shipment:

- Attach a copy of this form with received RET-number to the return package and clearly mention the RET-number on the outside of the package.
- The order should be send return as soon as possible and within 14 days after receiving the RET-number.
- The return items should be unopened, in original package and undamaged.
- Pack the return items in a firm package to prevent damage during transport.
- Always keep the proof of shipping!
- Returns that do not meet the conditions mentioned above, can not be processed.

**For questions you can always contact our customer service on +44 (0) 800 0728 451 or via our contact form on the website.**

RET-NUMBER

[Print form](#)